



MANAGED HEALTHCARE NORTHWEST, INC.

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CAREMARK COMP Important Contract Information

October 13, 2011

To Participating Physicians and Providers:

We have enclosed an updated edition of the CareMark Comp Administrative Manual dated January 2012. The Administrative Manual has been revised to reflect the following changes in Oregon law as well as CareMark Comp processes and procedures effective January 1, 2012.

Unlimited Attending Physician Status for Doctors of Podiatry

Oregon House Bill 2743 amended ORS 656.005 to define "Attending Physician" as a medical doctor or doctor of osteopathy licensed under ORS 677.100 to 677.228 by the Oregon Medical Board, or a podiatric physician and surgeon licensed under ORS 677.805 to 677.840 by the Oregon Medical Board, or an oral and maxillofacial surgeon licensed by the Oregon Board of Dentistry or a similarly licensed doctor in any country or in any state, territory or possession of the United States.

Effective January 1, 2012, DPMs will no longer be classified as a type B attending physician who is limited to acting in an attending physician role to a cumulative total of 60 days from the first visit on the initial claim or for a cumulative total of 18 visits, whichever comes first. Rather, DPMs will enjoy unlimited attending physician status along with medical doctors, doctors of osteopathy and oral and maxillofacial surgeons. The Administrative Manual is revised to reflect this change in Oregon law.

Precertification of Physical Medicine Services

The Administrative Manual has been revised to reflect an exception to the requirement that all physical medicine services be precertified in advance of service to permit the provider to submit the request for only the initial physical therapy evaluation to CareMark Comp within 24 hours following the evaluation. As long as CareMark Comp receives the precertification form for the physical medicine evaluation on the next business day following the evaluation, we will review the request for the evaluation for medical necessity. All other physical medicine services must still be precertified in advance of service.

We informed physical medicine providers of this exception to the requirement that all physical medicine services be precertified in advance with no retrospective precertification for physical medicine services in August 2011. This exception has been explicitly incorporated into the January 2012 edition of the CareMark Comp Administrative Manual.

CareMark Comp Opioid Management Program

A series of three mailings to prescribing physicians and providers in April, July, and August 2011, detailed the CareMark Comp Opioid Management Program. The Program was made effective for enrolled workers whose insurer is SAIF Corporation on September 1, 2011. The Opioid Management Program will be made operational for other CareMark Comp payor customers in the future. Currently, we are working to refine operational details with SAIF Corporation and its pharmacy benefit manager.

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A new section that is headed "CareMark Comp Opioid Management Program" has been added to the Administrative Manual that summarizes the information contained in the three mailings to prescribing physicians and providers, including details on the availability of forms and other relevant materials for the program on MHN's website at www.mhninc.com. Please feel free to call MHN Provider Relations if you would like to receive additional copies of the Administrative Manual for all your practice locations.

Sincerely,

A handwritten signature in cursive script that reads "Dolores Russell".

Dolores Russell
President/CEO

Enclosure